

## **QUALITY POLICY**

BAVA S.r.l. implements the following Quality Policy in the design and production of mechanical equipment and test benches for the aeronautical sector (EN 9100), and for the automotive sector (UNI EN ISO 9001)

The implementation of this Policy is planned, obtained and verified through an operational quality system and compliant with international standards ISO 9001 and EN 9100.

BAVA S.r.l., following the context analysis and risk analysis according to ISO 9001 and EN 9100 standards, has defined its mission, which can be summarized in the following commitments:

- Maintain compliance with customers' requirements and with European, national and local standards and with the requirements of the authorities in charge;
- Provide a complete service from the analysis of the request to the realization of the product, installation and assistance;
- Develop the company's ability to respond to the needs and expectations of customers, making products on time and solving specific technical problems promptly, with a guarantee of flexibility, technical competence, problem solving;
- Guarantee commercial and technical transparency in managing the customer's request and seriousness in defining prices;
- Guarantee competence and specialization, in particular in the aeronautical and automotive fields, by structuring the internal layout with spaces dedicated to the various orders;
- To guarantee a reliable supplier base, developed on the basis of supplier selection and monitoring parameters, which has made it possible to have a concise and exhaustive list of suppliers with a product / service that is qualitatively up to the demands and expectations;
- Optimize business processes in order to achieve the highest level of efficiency and effectiveness, while respecting the quality of the product / service;
- Periodically assess, by means of internal audits, the compliance of the Company Quality Management System with the reference standards, the policy and what was planned and programmed;
- Guarantee the continuous improvement of the company management system and customer satisfaction.

The objectives set out are expressed and pursued by the Management through the identification of process KPIs, strategic objectives and improvement plans defined annually.

The BAVA Management has thoroughly analyzed the context in which the company operates and the risks associated with business processes, also in relation to the energy crisis and the supply chain of raw materials, linked to the persistence of the pandemic and the recent conflict between Russia and Ukraine, in order to guarantee the reliability and continuity of the products supplied and the services rendered to the customer.

Each employee of BAVA S.r.l. for his duties he will have to participate in the company mission.

It will be the responsibility of the Management:

- develop a culture of quality among employees;
- train staff so that the guidelines of the policy and objectives are understood, shared and accepted by all staff;
- verify the achievement of the set objectives and guarantee the continuous suitability of this Quality Policy through the Management Review;
- contribute to the continuous improvement of the Quality Management System.

Trofarello, 16/03/2022

**General Management BAVA S.r.l.**

